Questions and answers

Major revision of classifications and upgrading of subject-matter statistics – supply of equipment

1. Publication reference
EuropeAid/125621/D/SUP/HR

2. Procedure
Open

3. Programme
PHARE 2006

4. Financing
Croatia 2006 Phare National Programme

5. Contracting authority
Central Finance and Contracting Agency

QUESTIONS	ANSWERS
Date: 30th September 2008	
1) *With reference to Annex II (Technical specifications), Items 1 and 2:* What type of server case do you require - tower (e.g. free standing) OR rack-mounted?	1) Both suggested solutions are considered as standalone, hence acceptable.
2) *With reference to Annex II (Technical specifications), Items 1 and 2:* You require min. 800GB SAS hot-swap 6 drives. What does it mean: (a) Does it mean that you require exactly 6 drives and each min. 800GB -OR- (b) Does it mean that you require min. 6 drives and each min. 800GB -OR- (c) Does it mean that you require exactly 6 drives with total raw size min. 800GB -OR- (d) Does it mean that you require min. 6 drives with total raw size min. 800GB?	2) We require min. 6 drives and each min. 800GB.
3) *With reference to Annex II (Technical specifications), Item 3:* You require free slot for additional sound controller OR do you require free slot for	3) We require free slot for future additional controller.

additional controller plus sound controller (integrated on main-board or as a separate card) included in delivery?

4) *With reference to Annex II (Technical specifications), Item 3:*
What speakers do you require?
(a) Mono OR stereo?
(b) Freestanding/separate OR integrated in monitor OR any solution?

4) We prefer stereo speakers integrated in monitor.

5) *With reference to Annex II (Technical specifications), Item 4:*
You require PC Card slot (Type I/II) which is really a little bit old and not used for a modern devices/cards. Is it possible to offer instead of it a notebook with Express Card slot – OR do you really require PC Card slot for compatibility with older and/or current cards which you have in hand (for example GPRS data modems)? Does your requirement mean that tender offer without PC Card slot in notebook will be rejected (as technically non-conforming)?

5) As Express Card slot can be considered as equivalent to the required PC Card Slot (Type I/II), due to technological progress on the market from the moment of submitting the Technical Specifications, it will be found acceptable.

6) *With reference to Annex II (Technical specifications), Item 4:*
You require Infrared link (e.g. IrDa) which is really very old interface and not used in modern devices (for example mobile phones). Is it possible to offer instead of it a notebook with Bluetooth interface – OR do you really require Infrared link interface for compatibility with older device which you have in hand (for example mobile phones)? Does your requirement mean that tender offer without Infrared link (e.g. IrDa) in notebook will be rejected (as technically non-conforming)?

6) As Bluetooth interface can be considered as equivalent to the required Infrared Link (e.g IrDa), due to technological progress on the market from the moment of submitting the Technical Specifications, it will be found acceptable.

7) *With reference to Annex II (Technical specifications), Item 5:*
For what page size should be printing speed 30

7) Printing speed min. 30 ppm is required for A4 format pages. Hence, the tender is expected to clearly state the printing speed of the offered printer in pages per minute, paper size A4.

ppm? A3 -or- A4?

Does your requirement also mean that tender offer with no specified page size for 300 ppm print speed will be rejected (as technically non-conforming)?

8) *With reference to Annex II (Technical specifications), Items 5 and 6:*
You require 200.000 pages as recommended monthly volume. But (1) many vendors do not provided this parameter as totally tricky and subjective, but they provide maximal monthly volume and/or monthly duty cycle and (2) no vendor produce office-level printer with recommended monthly volume 200.000 pages, only some of them provide high-end models with 200.000 pages as maximum monthly volume (monthly duty cycle).

Do you really require printer with declaration provided by the producer (in datasheet or in other specification) that recommended monthly volume is 200.000 pages (or even more) OR is it enough to offer printer with maximum monthly volume (monthly duty cycle) 200.000 pages (or even more)? Does offer of printer with maximum monthly volume (monthly duty cycle) 200.000 pages will be accepted as technically conforming?

8) Recommended monthly volume and/or Maximal monthly volume (monthly duty cycle) 200000 pages will be accepted.

9) *With reference to Annex II (Technical specifications), Item 1-6:*
You require CE marking as symbolising conformity with all applicable Community provisions and directives. Should be "CE certificate" (Declaration of Conformity) be included in the tender offer? Does your requirement mean that tender offer without "CE certificate" (Declaration of Conformity) will be rejected (as technically non-conforming)?

9) Tenderer is expected only to confirm that the offered products will bear CE marking.