

Supply of IT Equipment for the Customs Administration

IPA 2012

Questions and Answers

EuropeAid/134514/D/SUP/HR

Questions and answers

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1. Publication reference

EuropeAid/134514/D/SUP/HR

2. Procedure

Open

3. Programme

IPA

4. Financing

National Programme for Croatia under the IPA – Transition Assistance and Institution
Building Component for 2012

5. Contracting authority

Central Finance and Contracting Agency

Question	Answer
1. Item 5. Thin Client / subitem 5.3 VIDEO If a tenderer offers 2 x DVI instead of requested 1 x DVI + 1 x DP, will it be an elimination factor?	Yes, this will be an elimination factor. The minimum standard that can be accepted in sub-Item 5.3 is 1 x DVI + 1 x DP, or better. Combination of DVI and DP interfaces ensures connecting variability, alternate or different connecting possibility and end user variability, which is welcome option in large IT systems as in CCA IT system.
2. Item 7. Notebook Type I / subitem 7.18 ISV CERTIFICATE If a tenderer offers notebook with no ISV certificate, will it be an elimination factor?	Yes, this will be an elimination factor. In line with requirement for sub-item 7.18, ISV CERTIFICATE is requested as minimum. Usage of notebooks in CCA sometimes means usage in diverse, demanding and difficult environments. So it is necessary that hardware is oriented to deal with special requests of usage, and that is tested and certified for usage with specific software packages, as intended in critical situations.